



Do you have a passion for electronics communications? Are you looking to take your career into the next step?

[KELCOM Radio Solutions](#) (now a division of the [Prairie Mobile](#) Group) is looking to build a team of exceptional talent who share our core values and will place an emphasis on enhanced customer experience. We are currently seeking an experienced **Senior Service Technician** at our location in **Vaughan, ON (Greater Toronto Area)**.

The Senior Service Technician will have advanced technical knowledge of two-way radio communication equipment and theories. This role will be responsible for supporting various complex RF radio systems including performing the set-up, installations, and repairs. These systems include but not limited to Motorola MOTOTRBO multi-site systems, DAS networks, IP based systems, P25 technologies, broadband/SCADA, AVL systems, consoles, and dispatch systems. This role will also be involved in coaching and supporting other members of the team.

Key Duties:

- Installation, commission, maintenance, program, and repairs of all radio communications devices and systems.
- Perform preventative and corrective maintenance on all customer and/or company owned wide area systems.
- Perform software, firmware, and hardware upgrades on small to large RF networks.
- Installation and maintenance of repeater systems.
- Perform new system builds, test, and perform customer training and long-term support to the client.
- Assist in the training and coaching of other service team members as needed.
- Provide advice on technical matters concerning radio and test equipment.

Qualifications:

- Post-secondary education in a related field such as Telecommunications Networking, Communications Engineering Technology or RF Electronics.
- Minimum 5+ years related experience.
- Certified Engineering Technologist designation an asset.
- Ability to install, maintain, and repair base stations; repeater systems; remote controls; multiplexers; antennae systems; Point to Point radio link; battery pack-up systems; paging and dispatch consoles.
- Advanced technical knowledge of radio communication equipment.
- Excellent understanding of analogue and digital trunking systems.

- Strong verbal and written communication and interpersonal skills.
- Excellent time management and organization skills with the ability to meet deadlines.
- Ability to work independently/with minimal supervision, as well as part of a team.
- Ability to lift, carry, push, and/or pull up weights to a maximum of 75lbs.
- Must possess a valid driver's license; willing and able to travel as needed.
- Able to pass security, criminal, and background checks.
- May be required to take part in an on-call rotation to support customers.

What We Offer:

- Competitive wage and comprehensive benefits including extended health, dental, and vision plans
- Employee Retention Programs including Education Assistance Program
- RRSP Matching Program
- Continuous training and coaching to succeed in your role

If you have high energy and are committed to excellence, determined to succeed, and interested in working in a rewarding team environment, we welcome your application submission.



Find your fit and help us connect people to what's important to them.

To apply, please submit your resume online at prairiemobile.com/careers or e-mail to careers@prairiemobile.com.

*Prairie Mobile Communications is an equal opportunity employer.
We thank all applicants for their interest. Only those selected for interviews will be contacted.*

About:

KELCOM Radio Solutions:

KELCOM Radio Solutions is an award-winning mobile communications company that prides itself on offering seamless all-in-one enterprise solutions. We focus on all elements of wireless, including Voice, Data and Broadband for on-site and wide-area applications. As a Motorola Platinum Channel Partner and Elite Business Partner, we offer exceptional service on everything we sell, including Two-Way Radios, Barcode Scanners, Wireless Solutions and much more.



Prairie Mobile Communications:

Prairie Mobile Communications is Canada's largest independently owned provider of wireless communication technologies. Headquartered in Winnipeg, MB with 25 locations across Canada, we are one of Kenwood Canada's largest Land Mobile Radio Dealers and one of SaskTel's largest Authorized Dealers. We offer SaskTel Cellular & Data, Internet, and Max TV services in Saskatchewan, along with two-way radio sales and service throughout British Columbia, Alberta, Saskatchewan, Manitoba and Northwest Ontario. We are proud to partner with SaskTel, Kenwood, Motorola, Icom, L3Harris, PBE and many other great companies.

On November 2021, Prairie Mobile Communications acquired KELCOM Radio Solutions, headquartered in Windsor, ON and with a second location in the Greater Toronto Area (Vaughan, ON). The acquisition combined KELCOM's two-way radio sales, services, and networks with Prairie Mobile's existing infrastructure and portfolio.