



Do you have a passion for electronics communications? Are you looking to take your career into the next step?

[KELCOM Radio Solutions](#) (now a Division of the [Prairie Mobile](#) Group) is looking to build a team of exceptional talent who share our core values and will place an emphasis on enhanced customer experience. We are currently seeking an experienced **Senior Service Technician** at our location in **Vaughan, ON**.

As a valuable member of our service team, your focus will be on meeting customer expectations regarding two-way radio communications products and services. You will join a dynamic team of service technicians and assist with troubleshooting, diagnosing, repair, and maintenance of electronic equipment and systems. This role may also be involved in installation of equipment in shop and field environments, as well as in buildings and various kinds of vehicles. If you are looking to join a growing company and build a rewarding career, this role is for you!

Key Duties:

- Troubleshoot, diagnose, and repair electronic equipment and systems for customers.
- Program radio equipment, and design and build various hardware to perform this function.
- Perform installation, preventative, and corrective maintenance on all customer and/or company owned wide area systems.
- Perform software, firmware, and hardware upgrades on small to large RF networks.
- Install communications equipment in shop and field environments, as well as in buildings and various kinds of vehicles (i.e., police automobiles, ambulances, trucks, etc.).
- Provide advice on technical matters concerning radio and test equipment.

Qualifications:

- Post-secondary education in a related field such as Telecommunications Networking, Communications Engineering Technology or RF Electronics.
- 5+ years related experience.
- Certified Engineering Technologist designation an asset.
- Skilled in repair and programming two-way radios, antennae, coax cable and connectors and remote terminals.
- Must be mechanically inclined, able to work with and maintain small power and hand tools.
- Ability to install programming software.
- Strong communication and interpersonal skills.
- Excellent time management and organization skills with the ability to meet deadlines and pay attention to detail.

- Ability to work independently as well as part of a team.
- Ability to lift, carry, push, and/or pull up weights to a maximum of 50 lbs.
- Must possess a valid driver's license; willing and able to travel as needed.
- Ability to pass security, criminal, and background checks.
- May be required to take part in an on-call rotation to support customers.

What We Offer:

- Comprehensive benefits including extended health, dental, vision and more.
- RRSP matching and Educational Assistance Program.
- Continuous training and coaching to succeed in your role.

About Us:

KELCOM Radio Solutions:

KELCOM Radio Solutions is an award-winning mobile communications company that prides itself on offering seamless all-in-one enterprise solutions. We focus on all elements of wireless, including Voice, Data and Broadband for on-site and wide-area applications. As a Motorola Platinum Channel Partner and Elite Business Partner, we offer exceptional service on everything we sell, including Two-Way Radios, Barcode Scanners, Wireless Solutions and much more.

Prairie Mobile Communications:

Prairie Mobile Communications is Canada's largest independently owned provider of wireless communication technologies. With 25 locations across Canada, we are one of Kenwood Canada's largest Land Mobile Radio Dealers and one of SaskTel's largest Authorized Dealers. We offer SaskTel Cellular & Data, Internet and Max TV services in Saskatchewan, along with two-way radio sales and service throughout British Columbia, Alberta, Saskatchewan, Manitoba and Northwest Ontario. We are proud to partner with SaskTel, Kenwood, Motorola, Icom, L3Harris, PBE and many other great companies.



Find your fit and help us connect people to what's important to them.

To apply, please submit your resume online at prairiemobile.com/careers or send an e-mail to careers@prairiemobile.com. Please include the position and location you are applying for in the subject line.

*Prairie Mobile Communications is an equal opportunity employer.
We thank all applicants for their interest. Only those selected for interviews will be contacted.*